



TUTORING CENTER

## ONLINE TUTORING QUICK STUDENT USER LOGIN GUIDE - VIA BLACKBOARD LEARN

1. Log on Blackboard - <https://courses.ccm.edu/> (using your CCM login & password used for email, Titans Direct & Blackboard. For any login issues, contact the Solution Center at 973-328-5600).
2. Go To My Courses - Click on "Tutoring Center: Math, Writing & Science Center" (if you do not see the Tutoring Center listed under your courses, let the staff at the Center know immediately, so you can be added; it may be a day before you see it).

County College of Morris Notifications Dashboard

Add Module Personalize Page

**Tools**

- Announcements
- Calendar
- Tasks
- My Grades
- Send Email
- User Directory
- Address Book
- Personal Information
- Goal Performance

**My Announcements**

**THIS SERVER WILL BE UNAVAILABLE THURSDAY MORNING BETWEEN 5AM-8AM**

Bb 9.x Users Group

> Tips & Tricks: Date Management Tool in Blackboard more announcements...

**My Courses**

Courses where you are: Instructor

**Tutoring Center: Math, Writing, & Science Center**

Courses where you are: Student

3. Select "Online Tutoring via Smarthinking" & click on "Smarthinking Online Tutoring - Login Here"

Tutoring Center: Math, Writing, & Science Center

**Tutoring Center: Math, Writing, & Science Center**

- Welcome Message
- Tutoring Center Info.
- Tutoring Notifications
- Announcements
- Make In-Person Tutoring Appt.
- Online Tutoring via Smarthinking**

Online Tutoring via Smarthinking

**Smarthinking Online Tutoring - LOGIN HERE!**

Smarthinking by Pearson is an online tutoring software that provides supplemental tutoring support for our CCM students. It is set up to assist with quick online tutoring sessions/questions in a variety of subjects (writing, math, sciences, nursing, business, IT, and others) especially during evenings, holidays, snow days, and/or weekends.

**Click on the above link and you will be brought to the Smarthinking portal.** where you can select the subject you need assistance with and receive a few options on connecting with a live professional tutor (immediately, set up appointment, or drop a question). If you need assistance, stop by the Tutoring Center - DH156 or call us at 973-328-5367. **This is a FREE service for all CCM students.**

**PLEASE NOTE - We always encourage you if/when on campus to seek tutoring in-person with our faculty and/or peer tutors. If you need assistance, don't hesitate to ask!**

**Smarthinking Student User Guide**

4. You will be brought to the Smarthinking Portal; it will do a system check first. If it does not go to the next page automatically, "Click Here to Continue" at the bottom of page.

Tutoring Center: Math, Writing, & Science Center Smarthinking Online Tutoring

Browser : Chrome Version : 68.0.3440.106 Platform : Windows

smarthinking

Please follow the instructions provided and re-test your system

### System Check

✓ Supported Browsers

✓ Supported Operating Systems

Browser : Chrome Version : 68.0.3440.106 Platform : Windows

Please follow the instructions provided and re-test your system

Click here to continue

**It should automatically move you to the Smarthinking portal, if it does not, just "Click here to continue"**

5. You have the option to access a Token ID, if using a mobile device or tablet to use their app. **You can bypass this by clicking "X" out of pop up.**

Important Message About Smarthinking

Do You Want to Generate Token ID to Access the Smarthinking iPad / Mobile App

Generate Token Ask Me Later

After you generate your Token ID, Login into the App Store using iPad or login into Play Store using Android Mobile/Tablet and download the Smarthinking App, Then use your Token ID to login

Please click "x" or "Ask me later" to continue to your Smarthinking homepage.

You are brought to the main "Dashboard" - Click the "Tutoring" tab, You will then be brought to the Tutoring menu. To connect with a tutor immediately or to make an appointment select, **"Work with a Tutor or Career Coach."**

Tutoring Center: Math, Writing, & Science Center Smarthinking Online Tutoring

Dashboard Writing Help Tutoring My Sessions Study Aids Support smarthinking

Welcome to Smarthinking!

A message from your institution

Available Time

Minutes

840

Work with a Tutor or Career Coach

Choose Discipline

Math Science

Writing Business

Nursing Spanish

Computers & Technology Career Writing & Interviewing

**Students have 280 minutes of tutoring time available via Smarthinking.** If a student runs out of minutes, they are instructed contact the Tutoring Center to request additional time. For any technical issues, click **"Support"** and you can access their tech support team directly by phone, live chat, or drop a question 24/7.

**Any other questions, please contact the Tutoring Center - DH156 in person or by phone at 973-328-5367. Hours of operation - Academic Year: M - TH 8:30 am - 6:30 pm, F - 8:30 am - 3:00 pm.**