How to access SOR files that are on the CCM server

Overview:

- 1) These procedures are only for SORs done on paper in a face-to-face setting
 - a. Excel files are the summary reports.
 - b. .tif files are the scanned SOR form images (imaging started Fall 2013)
- SORs for Online and Hybrid sections are done electronically by a 3rd party vendor. The vendor sends links to faculty to provide access to Online/Hybrid SORs.

Steps 1-3 below should be done before viewing SORs.

Recommended settings to view SOR files.

- "Firefox" is the preferred browser. Other browsers may behave differently.
- "Windows Photo Viewer" is preferred for viewing SOR form images the tif files. QuickTime Plug-In should not be used.
- Using other applications or settings may not produce the same results.

1. Set Windows 7 to always use "Firefox" as your DEFAULT Browser

...you can switch back to another browser after this session.

- a. Click Start / Control Panel / Default Programs / Set Your Default Programs
- b. Select Firefox.
- c. Click "Set this program as default" then click OK.
- <u>Windows 10 procedure</u> to use "Firefox" as your DEFAULT Browser.

2. Set Windows 7 to always use "Windows Photo Viewer" to open TIF and TIFF files (the SOR images):

- a. Click Start /Control Panel / Default Programs / Associate a file type with a program
- b. Under the 'Name' column, find and double-click .tif
- c. In pop-up box, under 'Recommended Programs' select "Windows Photo Viewer" and click OK.
- d. Repeat steps b & c for .tiff file extension.
- Windows 10 uses a new app called "Photos" and "Windows Photo Viewer" may not be an option.

3. Set how Firefox handles tif & tiff files (the SOR images):

- a. Launch Firefox.
- b. Click Tools / Options / Applications
- c. TIF & TIFF files should be: "Use Windows Photo Viewer"
- d. To change, click the down arrow and select "Use Windows Photo Viewer" then click OK.
- Windows 10 uses a new app called "Photos" and "Windows Photo Viewer" may not be an option.

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