

County College of Morris The Rave Guardian App Features and Overview

Steve Ackerman February 2023



Overview

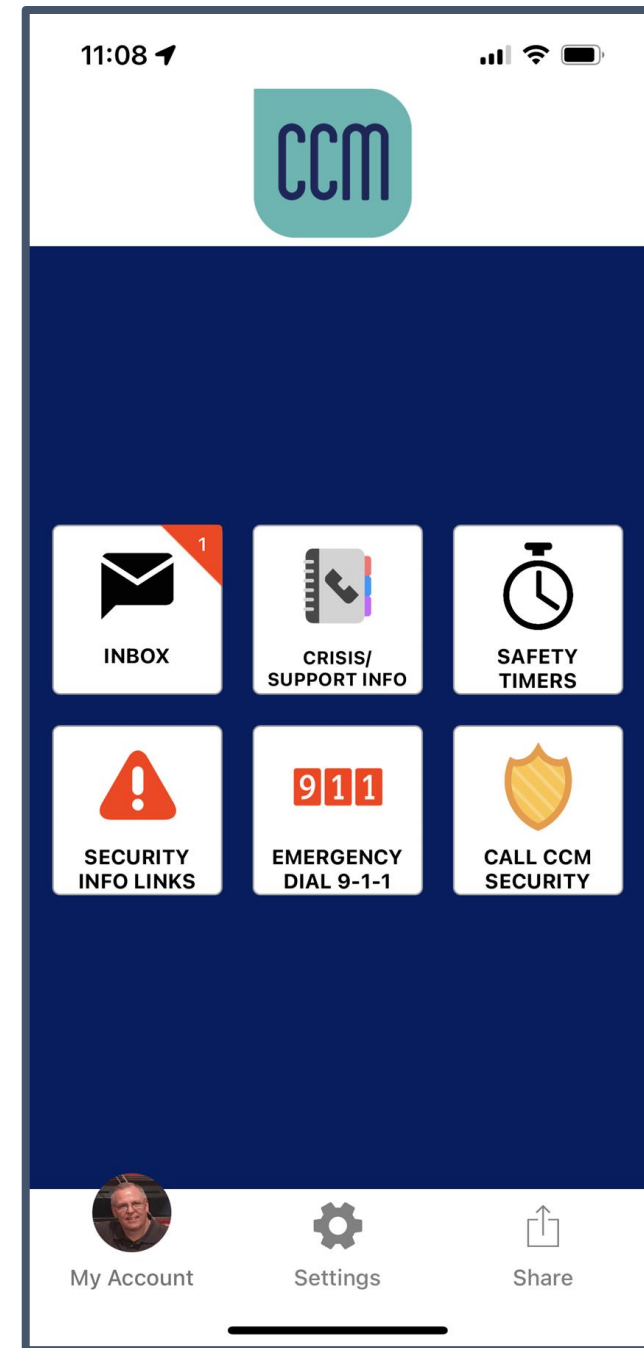


Rave Guardian is a custom-branded personal safety app that helps institutions connect and engage with their communities wherever they are. It partners with our Rave Alert software, which sends out our Titan Alerts.

CCM has partnered with Rave and the Morris County 9-1-1 center to maximize the benefits of the app.

Overview

The free Rave Guardian app can help turn any smartphone into a personal safety device and is an integral part of CCM's program to promote the well-being of the campus community. In conjunction with the Emergency Notification System, it provides both mass notification services (Titan Alerts) and quick access to important safety and wellness contacts, information and resources.



Features



Receive Titan Alerts.



Call 9-1-1 for emergency situations.



Call CCM Public Safety for assistance



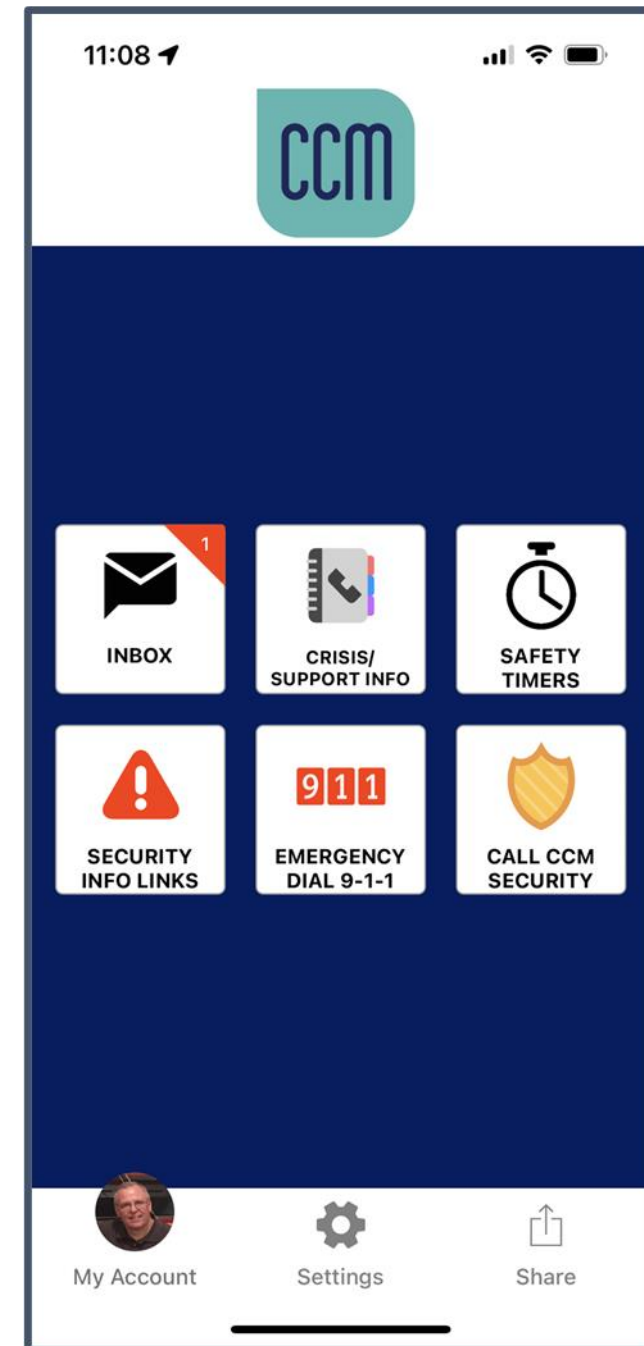
Access security information such as reporting suspicious activity and registering your vehicle.



Call a variety of CCM and external support/crisis lines and services.



Set a Guardian Timer, through which you can invite a friend or family member to virtually escort you to and from locations.



Features



It is important to note that only the Guardian app features listed here are “turned on” and available for use by members of the CCM community.

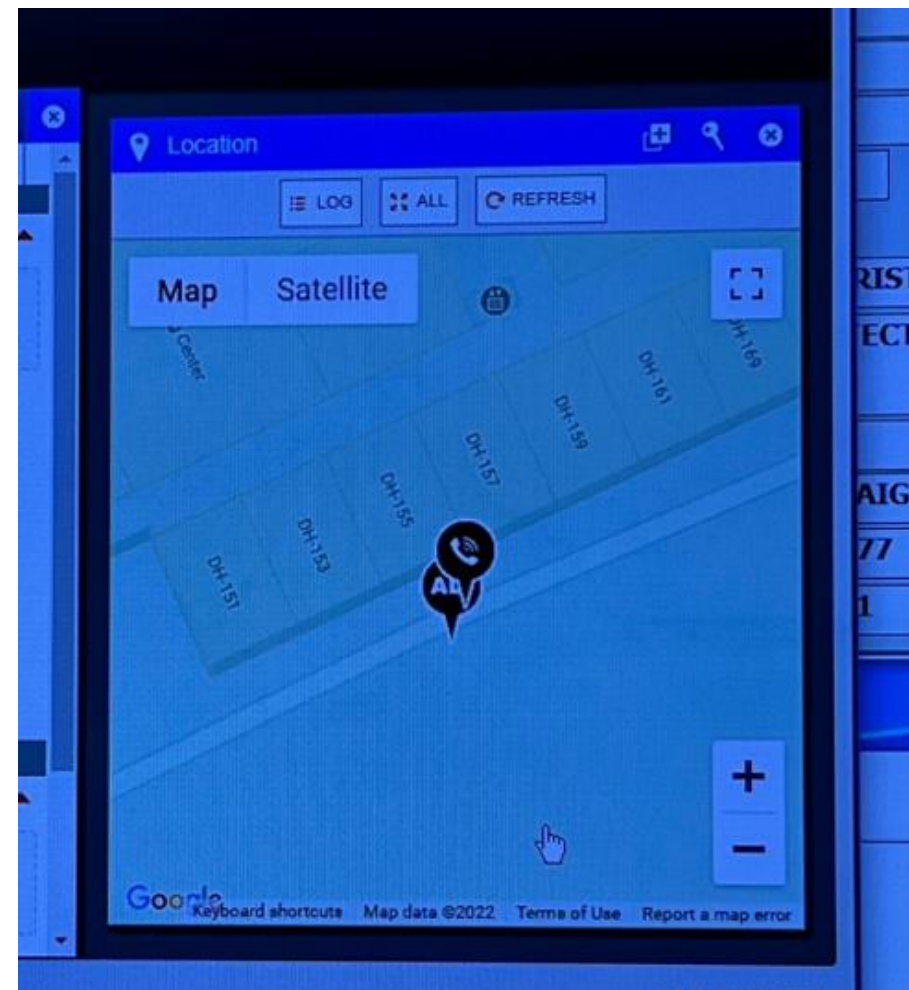


Calling 9-1-1



LOCATION-LOCATION-LOCATION!!

- During an emergency, location is the most important thing. The 9-1-1 dispatcher needs to know where you are so they can send help.
- The Guardian App will show your location to the dispatcher.
- If you choose, you can disable location sharing on your phone and not share your location.





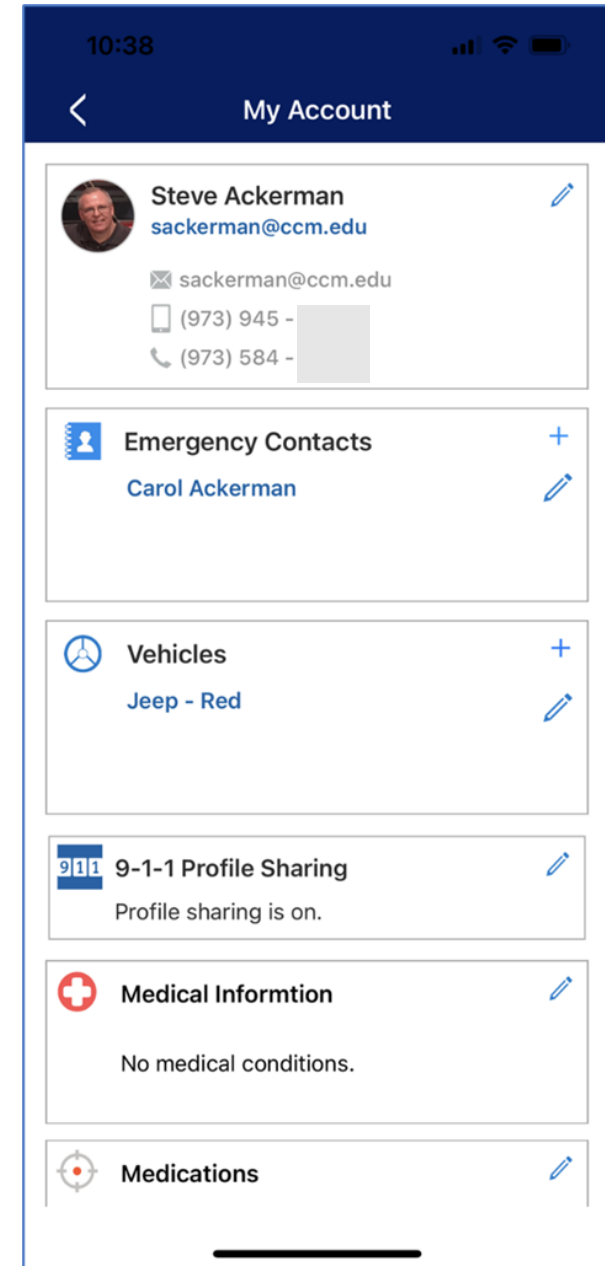
Calling 9-1-1



My Account – Profile Information

In the My Account area, you can enter emergency contact information and share that information with 9-1-1 dispatchers if you choose.

- Your contact information
- Emergency contact details
- Your vehicle information
- Choose to share your information with 9-1-1
- Medical Information
- Medications Taken





Calling 9-1-1



Important to know!

- The Morris County 9-1-1 Center has the capability to receive the Rave Guardian profile and location information.
- The Morris County 9-1-1 Center covers Randolph Twp. and most municipalities in Morris County, but not all.
- Not all 9-1-1 centers have this capability, but many do.
- Rave Guardian will connect you to 9-1-1 anywhere in the country, but not every 9-1-1 center is capable of viewing your Rave Guardian location and profile information.



Public Safety Assistance



Contact CCM Public Safety for Campus Assistance

- Suspicious behavior
- Disruptive individuals
- Vehicle jump starts and lockouts
- Unsafe conditions
- Securing or unlocking facilities
- Minor medical concerns
- Other needs



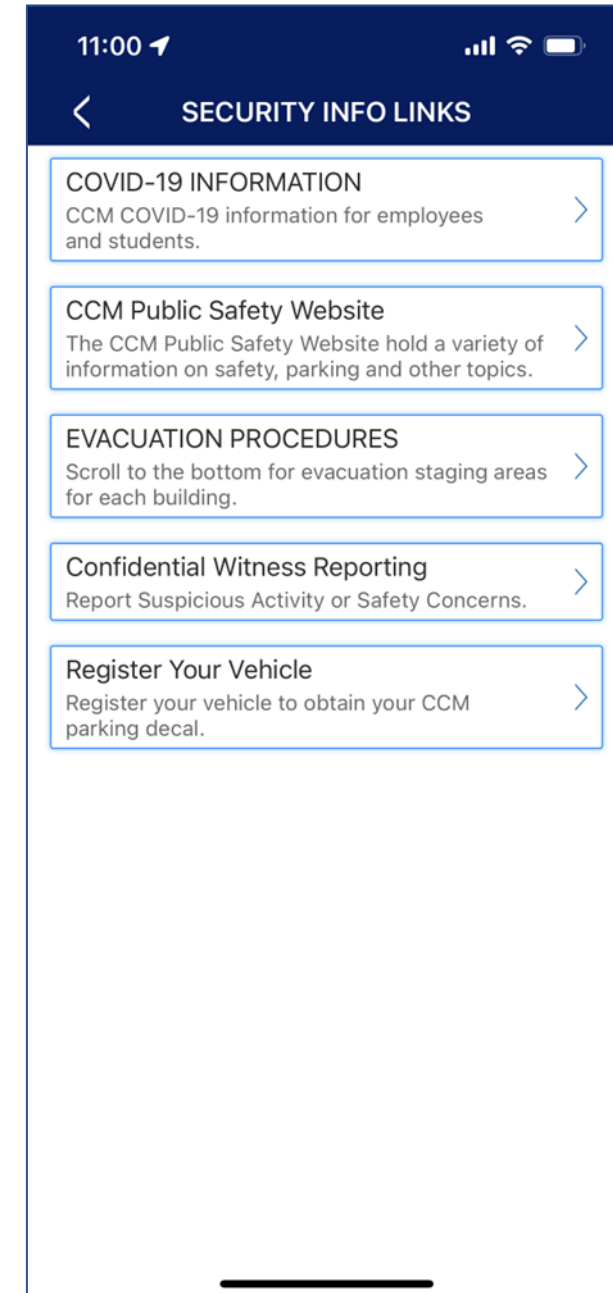


Security Information



On the Security Information Page, you can:

- Get COVID-19 information for CCM
- Access the CCM Public Safety website
- Read our Evacuation Procedures
- Report suspicious activity by filing a Confidential Witness Report
- Register Your Vehicle and then obtain your CCM parking decal.



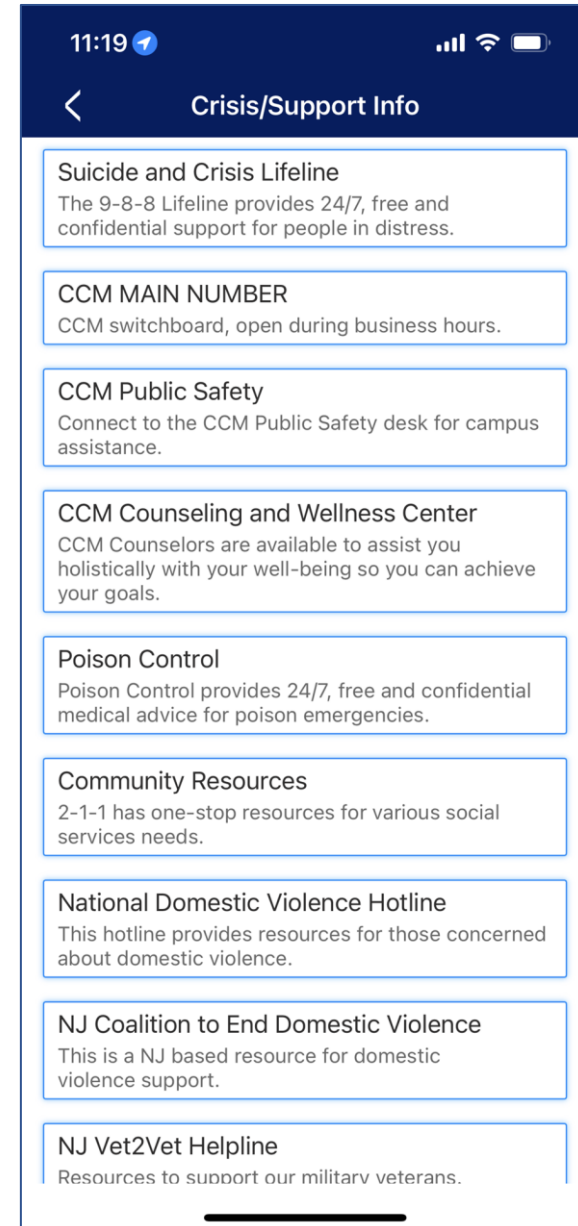


Support and Crisis Lines



A variety of support and crisis lines are listed in the Crisis/Support Info area.

CCM Counseling and Wellness is our clearinghouse for community support and crisis resources. The CCM Switchboard and Public Safety Dispatch Desk are also available to help direct you to resources.



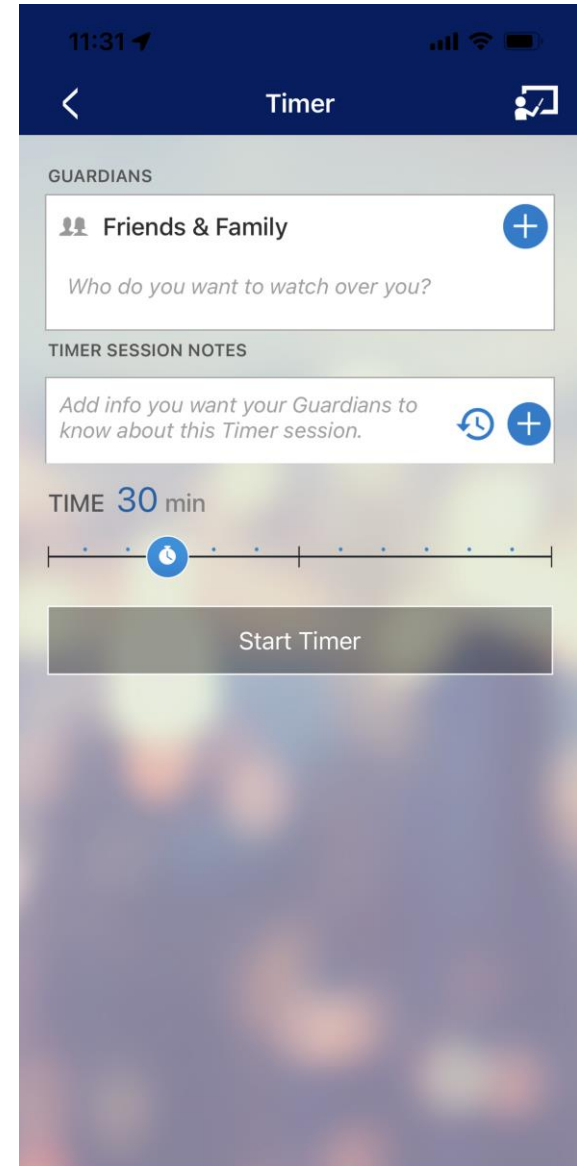


Guardian Timer Virtual Escorts



Set a Guardian Timer, through which you can invite a friend or family member to virtually monitor while you travel from one location to another.

- Notify your friends and family when you are moving from one location to another and would like someone to monitor your status. If you don't cancel the Safety Timer upon arrival, a notification is sent to them.
- Alerts can only be shared with a cell phone.
- “Always” location sharing is required.

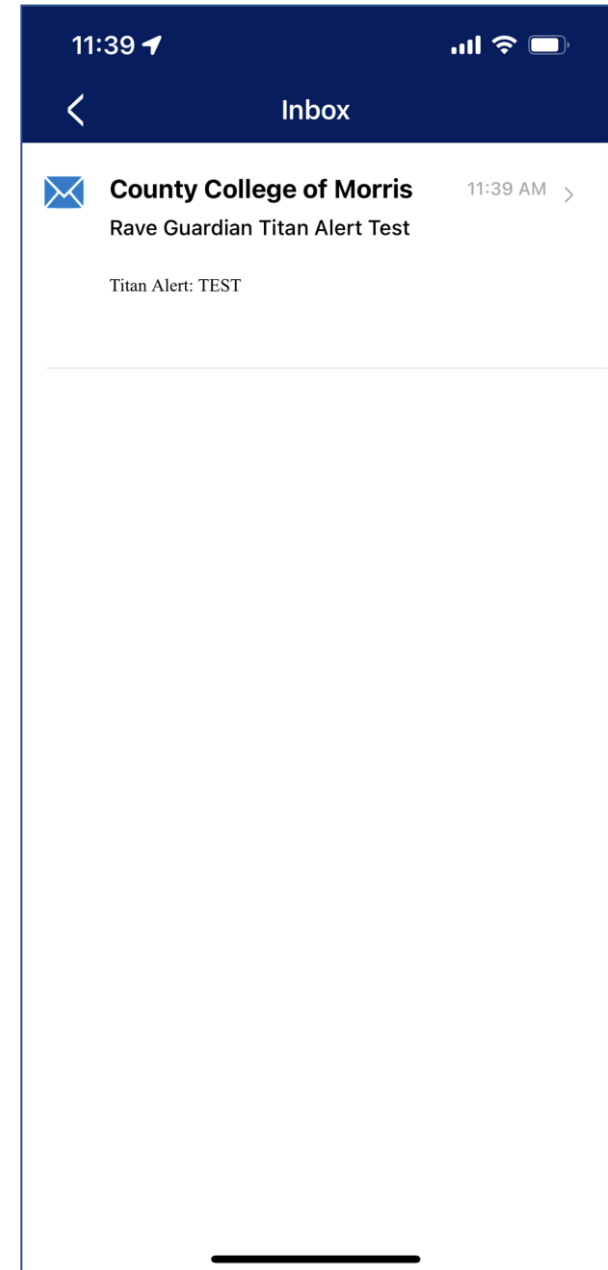




Titan Alerts

Your inbox will display Titan Alerts

- Emergency Notifications
- Timely Warnings
- Campus Closures
- Other important information





Get the App!

CCM's Personal Safety App

Download Rave Guardian from Google Play or the App Store. If you need assistance or have questions, please contact Public Safety.



PUBLIC SAFETY

**DOWNLOAD
RAVE GUARDIAN TODAY!**



Scan the QR code now or search Rave Guardian in the App Store.



Scan the QR code now or search Rave Guardian in the Google Play Store.

[RaveGuardian.com](https://raveguardian.com)

Public Safety Matters!



PUBLIC SAFETY

Safety is everyone's business. The Rave Guardian App brings important safety features into one convenient location. It provides us with a variety of communications options. These include dialing 9-1-1, accessing social services at 2-1-1, contacting CCM Public Safety by phone or submitting a Confidential Witness Report, accessing CCM's Counseling and Wellness Center as well as external crisis support services.

Get the app! You can help yourself and the CCM Community